

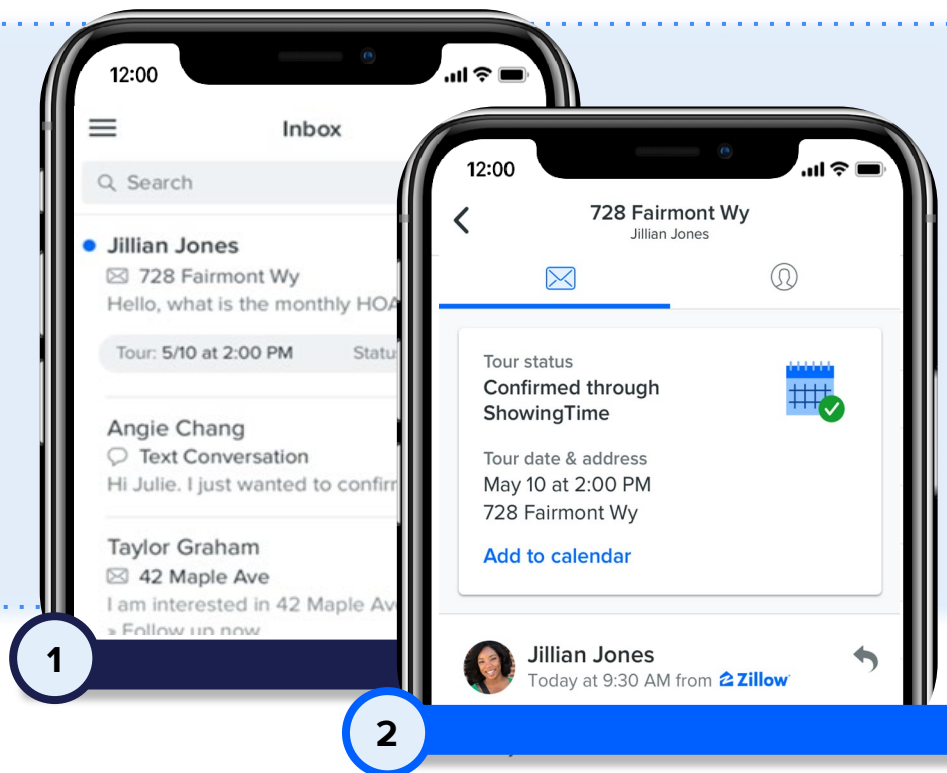
Tour Connections with ShowingTime

We're streamlining the process of tour scheduling and helping you respond to your tour connections faster with the integration of ShowingTime into the Zillow Premier Agent app.

Once you've accepted a tour connection from Zillow, check your Zillow Premier Agent Inbox to find out if the tour has been accepted, requested, or declined.

How to check your ShowingTime tour status:

- ☐ Keep the conversation going – put your connection on speaker phone.
- ☐ Open your Zillow Premier Agent app
- ☐ Find the Lead in your inbox
- ☐ Check the tour status listed



If your tour status is:



Accepted

If the tour request was accepted through ShowingTime, you'll find a **confirmed** status in your Zillow Premier Agent Inbox. During the call, let your buyer know the tour was successfully scheduled.



Requested

If you receive a **requested** status, you can find more information about the reason for the pending request in the ShowingTime app.



See ShowingTime Instructions

If you receive a status to **see ShowingTime for instructions**, reference the ShowingTime app for next steps.



Declined

If the request is **declined**, proceed by contacting the listing agent, MLS, ShowingTime app or other scheduling tool to coordinate tours for additional properties that might fit your buyer's home search.